





NISCC ECHO Network - Final YR2



To promote engagement between domiciliary care managers and provide a source of peer support.

To establish a shared understanding of a new model for the provision of domiciliary care.

To establish a shared understanding of the role of the domiciliary care manager and their staff.



9 ECHO sessions



34 participants on average



Presentations

What benefits were reported?



95% agreed the Quality of the Education was High to Very High.



86% of participants have attended 1-6 ECHO sessions.



81% agreed that they have applied knowledge gained through the ECHO network & applied it their practice.



95% Agreed or Strongly Agreed that Case Based learning as the focus for discussion is an impactful way of learning.



95% agreed or strongly agreed that participation in this ECHO network has helped them to feel more supported in their role.



100% of participants would like to participate in this Network again.



95% would recommend ECHO as a useful learning tool to others.



90% of participants agreed they have shared ECHO learning with other members of staff or service.

Feedback

"During the lock down, I was able to implement some of the learning from the Echo sessions and it put me a step ahead of other schemes in our organisation."

"I felt isolated only knowing what was going on in my organisation. Echo has helped me connect with other managers and find out about their services / organisation / any relevant initiatives."