

Project ECHO Northern Ireland

2021 - 2022

Belfast Nursing Homes ECHO Network COVID-19 Evaluation Findings



Background & Aim: To increase confidence in decision making in relation to the care of residents and to promote team building within each nursing home. To increase the number of trained staff within nursing homes by sharing information and to provide a source of peer support.

To discuss the changing Guidelines and Procedures due to the Covid-19 Pandemic and Brexit.

Provide knowledge and support to colleagues and peers in the sector.



72 ECHO sessions



38 Average participants



84 Education Presentations

Benefits of ECHO participation during the Pandemic



93% Agreed or Strongly Agreed that ECHO helped to support the adaptation of their practice during the COVID pandemic



97% Agreed or Strongly Agreed that ECHO supported their Quality of Practice & Care to patients/services during the pandemic







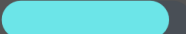
95% Agreed that ECHO helped improve their confidence in keeping up-to-date with evolving guidelines, processes and changes to practice during the Pandemic



86% Agreed that ECHO was either Very or Extremely Helpful compared to other online and virtual approaches to learning that they may have encountered during the course of the pandemic

..... Evaluation Findings

Did participating in the ECHO network support your personal/professional wellbeing during COVID pandemic?

Confidence Building		88% Agreed or Strongly Agreed it helped build their confidence
Emotional/Resilience		84% Agreed or Strongly Agreed it helped them cope emotionally & build Resilience
Reduce Stress		72% Agreed or Strongly Agreed it helped reduce stress
Reduce Isolation		83% Agreed or Strongly Agreed that it helped reduce isolation
Peer Support		88% Agreed or Strongly Agreed it provided Peer Support

Care Homes West ECHO Network COVID-19 Evaluation Findings



Background: To discuss and implement the changing Guidelines and Procedures advised, due to the Covid-19 Pandemic in Care Homes in the Western Trust area. To establish a community of practice for Care Homes which encourages learning from each other.



To create a Community that provides knowledge and support to colleagues and peers in the Nursing Home Sector.



11 ECHO Sessions



On average 28 participated



12 Education Presentations

Benefits of ECHO participation during the Pandemic



89% Agreed or Strongly Agreed that ECHO helped to support the adaptation of their practice during the COVID pandemic



84% Agreed or Strongly Agreed that ECHO supported their Quality of Practice & Care to patients/services during the pandemic








89% Agreed that ECHO helped improve their confidence in keeping up-to-date with evolving guidelines, processes and changes to practice during the Pandemic



100% Agreed that ECHO was either Very or Extremely Helpful compared to other online and virtual approaches to learning that they may have encountered during the course of the pandemic

Evaluation Findings

Did participating in the ECHO network support your personal/professional wellbeing during COVID pandemic?

Confidence Building		95% Agreed or Strongly Agreed it helped build their confidence
Emotional/Resilience		89% Agreed or Strongly Agreed it helped them cope emotionally & build Resilience
Reduce Stress		79% Agreed or Strongly Agreed it helped reduce stress
Reduce Isolation		79% Agreed or Strongly Agreed that it helped reduce isolation
Peer Support		89% Agreed or Strongly Agreed it provided Peer Support

Care Homes South ECHO Network COVID-19 Evaluation Findings

 **Background:** To discuss and implement the changing Guidelines and Procedures advised, due to the Covid-19 Pandemic in Care Homes in the Southern Trust area.

 **Aim:** To create a Community that provides knowledge and support to colleagues and peers in the Nursing Home Sector.



22 C-19 ECHO's /
4 ECHO Sessions



On average 27
participated



25 Education
Presentations

Benefits of ECHO participation during the Pandemic



87% Agreed or Strongly Agreed that ECHO helped to support the adaptation of their practice during the COVID pandemic



87% Agreed or Strongly Agreed that ECHO supported their Quality of Practice & Care to patients/services during the pandemic








91% Agreed that ECHO helped improve their confidence in keeping up-to-date with evolving guidelines, processes and changes to practice during the Pandemic



87% Agreed that ECHO was either Very or Extremely Helpful compared to other online and virtual approaches to learning that they may have encountered during the course of the pandemic

..... Evaluation Findings

Did participating in the ECHO network support your personal/professional wellbeing during COVID pandemic?

Confidence Building		78% Agreed or Strongly Agreed it helped build their confidence
Emotional/Resilience		83% Agreed or Strongly Agreed it helped them cope emotionally & build Resilience
Reduce Stress		70% Agreed or Strongly Agreed it helped reduce stress
Reduce Isolation		83% Agreed or Strongly Agreed that it helped reduce isolation
Peer Support		87% Agreed or Strongly Agreed it provided Peer Support

Community Pharmacy ECHO Network COVID-19 Evaluation Findings

Background & Aim: To discuss the changing Guidelines and Procedures due to the Covid-19 Pandemic and Brexit.

Provide knowledge and support to colleagues and peers in the sector.



15 ECHO sessions



127 Average participants



17 Education Presentations

Benefits of ECHO participation during the Pandemic



89% Agreed or Strongly Agreed that ECHO helped to support the adaptation of their practice during the COVID pandemic



96% Agreed or Strongly Agreed that ECHO supported their Quality of Practice & Care to patients/services during the pandemic



96% Agreed that ECHO helped improve their confidence in keeping up-to-date with evolving guidelines, processes and changes to practice during the Pandemic



88% Agreed that ECHO was either Very or Extremely Helpful compared to other online and virtual approaches to learning that they may have encountered during the course of the pandemic

Evaluation Findings

Did participating in the ECHO network support your personal/professional wellbeing during COVID pandemic?

Confidence Building		81% Agreed or Strongly Agreed it helped build their confidence
Emotional/Resilience		53% Agreed or Strongly Agreed it helped them cope emotionally & build Resilience
Reduce Stress		49% Agreed or Strongly Agreed it helped reduce stress
Reduce Isolation		70% Agreed or Strongly Agreed that it helped reduce isolation
Peer Support		84 % Agreed or Strongly Agreed it provided Peer Support

Family Nursing Partnership ECHO Network COVID-19 Evaluation Findings



Background & Aim: To improve knowledge and confidence of FNP staff and to improve collaboration across the region. To help participants feel more supported through connecting with peers and colleagues. To keep up-to-date with the Covid-19 guidelines and processes..



8 ECHO sessions



26 participants on average



7 Case Studies Presented

Benefits of ECHO participation during the Pandemic



68% Agreed or Strongly Agreed that ECHO helped to support the adaptation of their practice during the COVID pandemic



83% Agreed or Strongly Agreed that ECHO supported their Quality of Practice & Care to patients/services





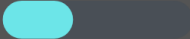

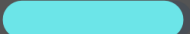
84% Agreed that ECHO helped improve their confidence in keeping up-to-date with evolving guidelines, processes and changes to practice during the Pandemic



89% Agreed that ECHO was either Very or Extremely Helpful compared to other online and virtual approaches to learning that they may have encountered during the course of the pandemic

Evaluation Findings

Did participating in the ECHO network support your personal/professional wellbeing during COVID pandemic?

Confidence Building		84% Agreed or Strongly Agreed it helped build their confidence
Emotional/Resilience		74% Agreed or Strongly Agreed it helped them cope emotionally & build Resilience
Reduce Stress		37% Agreed or Strongly Agreed it helped reduce stress
Reduce Isolation		79% Agreed or Strongly Agreed that it helped reduce isolation
Peer Support		95% Agreed or Strongly Agreed it provided Peer Support

HSCQI ECHO Network COVID-19 Evaluation Findings



Background & Aim: Establish a regional learning community with a focus on virtual visiting, virtual consultations & staff wellbeing.

To provide peer support to help QI teams in delivering QI work.
Implement new policies & procedures based on regional good practice.



8 ECHO Sessions



32 average participated



20 Education Presentations

Benefits of ECHO participation during the Pandemic



68% Agreed or Strongly Agreed that ECHO helped to support the adaptation of their practice during the COVID pandemic



77% Agreed or Strongly Agreed that ECHO supported their Quality of Practice & Care to patients/services during the pandemic



64% Agreed that ECHO helped improve their confidence in keeping up-to-date with evolving guidelines, processes and changes to practice during the Pandemic



72% Agreed that ECHO was either Very or Extremely Helpful compared to other online and virtual approaches to learning that they may have encountered during the course of the pandemic

Evaluation Findings

Did participating in the ECHO network support your personal/professional wellbeing during COVID pandemic?

Confidence Building		70% Agreed or Strongly Agreed it helped build their confidence
Emotional/Resilience		52% Agreed or Strongly Agreed it helped them cope emotionally & build Resilience
Reduce Stress		39% Agreed or Strongly Agreed it helped reduce stress
Reduce Isolation		48% Agreed or Strongly Agreed that it helped reduce isolation
Peer Support		78% Agreed or Strongly Agreed it provided Peer Support

mPower ECHO Network COVID-19 Evaluation Findings

Background & Aim: A community of practice for mPower which encourages learning and collaboration across sectors & sites is established.

Increased knowledge of service provision and how to overcome any challenges.

Shared understanding of what is good practice in relation to mPower priority area.

Development of standards of what is good practice.



9 ECHO Sessions



33 participants on average



26 Education Presentations

Benefits of ECHO participation during the Pandemic



71% Agreed or Strongly Agreed that ECHO helped to support the adaptation of their practice during the COVID pandemic



81% Agreed or Strongly Agreed that ECHO supported their Quality of Practice & Care to patients/services



67% Agreed that ECHO helped improve their confidence in keeping up-to-date with evolving guidelines, processes and changes to practice during the Pandemic



75% Agreed that ECHO was either Very or Extremely Helpful compared to other online and virtual approaches to learning that they may have encountered during the course of the pandemic

Evaluation Findings

Did participating in the ECHO network support your personal/professional wellbeing during COVID pandemic?

Confidence Building		65% Agreed or Strongly Agreed it helped build their confidence
Emotional/Resilience		60% Agreed or Strongly Agreed it helped them cope emotionally & build Resilience
Reduce Stress		45% Agreed or Strongly Agreed it helped reduce stress
Reduce Isolation		65% Agreed or Strongly Agreed that it helped reduce isolation
Peer Support		70% Agreed or Strongly Agreed it provided Peer Support

Neighbourhood District Nursing ECHO Network COVID-19 Evaluation Findings



Background & Aim: To create a Community that provides knowledge and support to colleagues and peers in the Nursing Home Sector.



9 ECHO Sessions



On average 34 participated



17 Education Presentations

Benefits of ECHO participation during the Pandemic



77% Agreed or Strongly Agreed that ECHO helped to support the adaptation of their practice during the COVID pandemic



56% Agreed or Strongly Agreed that ECHO supported their Quality of Practice & Care to patients/services during the pandemic



61% Agreed that ECHO helped improve their confidence in keeping up-to-date with evolving guidelines, processes and changes to practice during the Pandemic



78% Agreed that ECHO was either Very or Extremely Helpful compared to other online and virtual approaches to learning that they may have encountered during the course of the pandemic

Evaluation Findings

Did participating in the ECHO network support your personal/professional wellbeing during COVID pandemic?

Confidence Building		72% Agreed or Strongly Agreed it helped build their confidence
Emotional/Resilience		50% Agreed or Strongly Agreed it helped them cope emotionally & build Resilience
Reduce Stress		45% Agreed or Strongly Agreed it helped reduce stress
Reduce Isolation		61% Agreed or Strongly Agreed that it helped reduce isolation
Peer Support		67% Agreed or Strongly Agreed it provided Peer Support

NISCC ECHO Network COVID-19 Evaluation Findings



To promote engagement between domiciliary care managers and provide a source of peer support.
 To establish a shared understanding of a new model for the provision of domiciliary care.
 To establish a shared understanding of the role of the domiciliary care manager and their staff.



9 ECHO sessions



34 participants on average



11 Case Studies Presented

Benefits of ECHO participation during the Pandemic



90% Agreed or Strongly Agreed that ECHO helped to support the adaptation of their practice during the COVID pandemic



76% Agreed or Strongly Agreed that ECHO supported their Quality of Practice & Care to patients/services during the pandemic








90% Agreed that ECHO helped improve their confidence in keeping up-to-date with evolving guidelines, processes and changes to practice during the Pandemic



86% Agreed that ECHO was either Very or Extremely Helpful compared to other online and virtual approaches to learning that they may have encountered during the course of the pandemic

Evaluation Findings

Did participating in the ECHO network support your personal/professional wellbeing during COVID pandemic?

Confidence Building		81% Agreed or Strongly Agreed it helped build their confidence
Emotional/Resilience		76% Agreed or Strongly Agreed it helped them cope emotionally & build Resilience
Reduce Stress		48% Agreed or Strongly Agreed it helped reduce stress
Reduce Isolation		67% Agreed or Strongly Agreed that it helped reduce isolation
Peer Support		86 % Agreed or Strongly Agreed it provided Peer Support

No More Silos ECHO Network COVID-19 Evaluation Findings



Background & Aim: To use Project ECHO to help build a community which allows key participants to explain new ways of working and to discuss new pathways which will enhance current systems to make them more efficient & effective.

To develop a collegiate approach to interface working as a fundamental step in all our development plans .



7 ECHO sessions



16 participants on average



9 Education Presentations

Benefits of ECHO participation during the Pandemic



58% Agreed or Strongly Agreed that ECHO helped to support the adaptation of their practice during the COVID pandemic



71% Agreed or Strongly Agreed that ECHO supported their Quality of Practice & Care to patients/services








71% Agreed that ECHO helped improve their confidence in keeping up-to-date with evolving guidelines, processes and changes to practice during the Pandemic



54% Agreed that ECHO was either Very or Extremely Helpful compared to other online and virtual approaches to learning that they may have encountered during the course of the pandemic

Evaluation Findings

Did participating in the ECHO network support your personal/professional wellbeing during COVID pandemic?

Confidence Building		63% Agreed or Strongly Agreed it helped build their confidence
Emotional/Resilience		54% Agreed or Strongly Agreed it helped them cope emotionally & build Resilience
Reduce Stress		54% Agreed or Strongly Agreed it helped reduce stress
Reduce Isolation		75% Agreed or Strongly Agreed that it helped reduce isolation
Peer Support		71% Agreed or Strongly Agreed it provided Peer Support

Optometry ECHO Network COVID-19 Evaluation Findings



Background & Aim: ECHO® embedded into the service specification to provide governance and support for the clinicians involved in co-management schemes delivering enhanced care in the optometric primary care setting during the pandemic.

Build capacity within primary care optometry to assist in the monitoring and review of patients with risk stratified stable conditions within a robust and quality assured model of service provision.



7 ECHO Sessions



32 participants on average



13 Education Presentations

Benefits of ECHO participation during the Pandemic



71% Agreed or Strongly Agreed that ECHO helped to support the adaptation of their practice during the COVID pandemic



86% Agreed or Strongly Agreed that ECHO supported their Quality of Practice & Care to patients/services








81% Agreed that ECHO helped improve their confidence in keeping up-to-date with evolving guidelines, processes and changes to practice during the Pandemic



90% Agreed that ECHO was either Very or Extremely Helpful compared to other online and virtual approaches to learning that they may have encountered during the course of the pandemic

Evaluation Findings

Did participating in the ECHO network support your personal/professional wellbeing during COVID pandemic?

Confidence Building		77% Agreed or Strongly Agreed it helped build their confidence
Emotional/Resilience		64% Agreed or Strongly Agreed it helped them cope emotionally & build Resilience
Reduce Stress		50% Agreed or Strongly Agreed it helped reduce stress
Reduce Isolation		64% Agreed or Strongly Agreed that it helped reduce isolation
Peer Support		77% Agreed or Strongly Agreed it provided Peer Support

Paediatric Palliative Care ECHO Network COVID-19 Evaluation Findings

- ☰ Background & Aim: To establish a shared understanding of a new model for the provision of paediatric palliative care.
- To improve knowledge of paediatric palliative care.
- To establish a peer support network for clinicians working in paediatric palliative care.



10 ECHO Sessions



40 participants on average



17 Education Presentations

Benefits of ECHO participation during the Pandemic



55% Agreed or Strongly Agreed that ECHO helped to support the adaptation of their practice during the COVID pandemic



83% Agreed or Strongly Agreed that ECHO supported their Quality of Practice & Care to patients/services








83% Agreed that ECHO helped improve their confidence in keeping up-to-date with evolving guidelines, processes and changes to practice during the Pandemic



89% Agreed that ECHO was either Very or Extremely Helpful compared to other online and virtual approaches to learning that they may have encountered during the course of the pandemic

Evaluation Findings

Did participating in the ECHO network support your personal/professional wellbeing during COVID pandemic?

Confidence Building		76% Agreed or Strongly Agreed it helped build their confidence
Emotional/Resilience		60% Agreed or Strongly Agreed it helped them cope emotionally & build Resilience
Reduce Stress		50% Agreed or Strongly Agreed it helped reduce stress
Reduce Isolation		74% Agreed or Strongly Agreed that it helped reduce isolation
Peer Support		79% Agreed or Strongly Agreed it provided Peer Support

Pathfinders ECHO Network COVID-19 Evaluation Findings



Background & Aim:

This ECHO Network aims to cultivate a shared understanding to support the development of an integrated population health care plan for Fermanagh and Tyrone.



5 ECHO Sessions



24 participants on average



6 Education Presentations

Benefits of ECHO participation during the Pandemic



47% Agreed or Strongly Agreed that ECHO helped to support the adaptation of their practice during the COVID pandemic



47% Agreed or Strongly Agreed that ECHO supported their Quality of Practice & Care to patients/services



48% Agreed that ECHO helped improve their confidence in keeping up-to-date with evolving guidelines, processes and changes to practice during the Pandemic



95% Agreed that ECHO was either Very or Extremely Helpful compared to other online and virtual approaches to learning that they may have encountered during the course of the pandemic

Evaluation Findings

Did participating in the ECHO network support your personal/professional wellbeing during COVID pandemic?

Confidence Building		67% Agreed or Strongly Agreed it helped build their confidence
Emotional/Resilience		39% Agreed or Strongly Agreed it helped them cope emotionally & build Resilience
Reduce Stress		50% Agreed or Strongly Agreed it helped reduce stress
Reduce Isolation		56% Agreed or Strongly Agreed that it helped reduce isolation
Peer Support		67% Agreed or Strongly Agreed it provided Peer Support

Positive Behaviour Support ECHO Network - Year 2 COVID-19 Evaluation Findings



Background: To increase knowledge, skills & support, for staff working with individuals with behaviours that challenge during the COVID pandemic.



Aim: Improved Knowledge, Skills, Confidence & Competence in PBS Staff. Evidence of practice leaders emerging in PBS. Networking and peer support for staff implementing PBS practice. Improved outcomes for people with learning disabilities.



11 ECHO sessions



32 participants on average



7 Case Presentations

Benefits of ECHO participation during the Pandemic



58% Agreed or Strongly Agreed that ECHO helped to support the adaptation of their practice during the COVID pandemic



60% Agreed or Strongly Agreed that ECHO supported their Quality of Practice & Care to patients/services





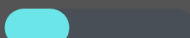


60% Agreed that ECHO helped improve their confidence in keeping up-to-date with evolving guidelines, processes and changes to practice during the Pandemic



82% Agreed that ECHO was either very or extremely helpful compared to other online and virtual approaches to learning that they may have encountered during the course of the pandemic

Evaluation Findings

Did participating in the ECHO network support your personal/professional wellbeing during COVID pandemic?

Confidence Building		54% Agreed or Strongly Agreed it helped build their confidence
Emotional/Resilience		45% Agreed or Strongly Agreed it helped them cope emotionally & build Resilience
Reduce Stress		34 % Agreed or Strongly Agreed it helped reduce stress
Reduce Isolation		63% Agreed or Strongly Agreed that it helped reduce isolation
Peer Support		74% Agreed or Strongly Agreed it provided Peer Support

Network Evaluation Summaries

Social Prescribing Homes ECHO Network COVID-19 Evaluation Findings



Background & Aim: To facilitate shared learning of social prescribing to include what works well, and how to address the challenges and to further develop the peer support network which promotes staff well-being and resilience during the pandemic.

To develop a collaborative approach to social prescribing across sectors.
To use this network to influence Regional Strategy



7 ECHO sessions



43 participants on average



16 Education Presentations

Benefits of ECHO participation during the Pandemic



74% Agreed or Strongly Agreed that ECHO helped to support the adaptation of their practice during the COVID pandemic



69% Agreed or Strongly Agreed that ECHO supported their Quality of Practice & Care to patients/services



55% Agreed that ECHO helped improve their confidence in keeping up-to-date with evolving guidelines, processes and changes to practice during the Pandemic



70% Agreed that ECHO was either Very or Extremely Helpful compared to other online and virtual approaches to learning that they may have encountered during the course of the pandemic

Evaluation Findings

Did participating in the ECHO network support your personal/professional wellbeing during COVID pandemic?

Confidence Building		56% Agreed or Strongly Agreed it helped build their confidence
Emotional/Resilience		50% Agreed or Strongly Agreed it helped them cope emotionally & build Resilience
Reduce Stress		43% Agreed or Strongly Agreed it helped reduce stress
Reduce Isolation		65% Agreed or Strongly Agreed that it helped reduce isolation
Peer Support		80% Agreed or Strongly Agreed it provided Peer Support

2021 -2022

South Eastern Nursing Homes ECHO Network COVID-19 Evaluation Findings

Background & Aim: To enhance palliative and end of life care knowledge amongst nursing home staff and to improve nursing home staff's confidence to manage people with Palliative and End of Life needs .
To enhance nursing home staff's competence in management of people with Palliative and End of Life needs.
To provide a source of peer support to nursing managing people with Palliative and End of Life needs.



10 ECHO sessions



18 participants on average



11 Education Presentations

Benefits of ECHO participation during the Pandemic



85% Agreed or Strongly Agreed that ECHO helped to support the adaptation of their practice during the COVID pandemic



92% Agreed or Strongly Agreed that ECHO supported their Quality of Practice & Care to patients/services






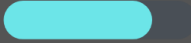

92% Agreed that ECHO helped improve their confidence in keeping up-to-date with evolving guidelines, processes and changes to practice during the Pandemic



100% Agreed that ECHO was either Very or Extremely Helpful compared to other online and virtual approaches to learning that they may have encountered during the course of the pandemic

Evaluation Findings

Did participating in the ECHO network support your personal/professional wellbeing during COVID pandemic?

Confidence Building		69% Agreed or Strongly Agreed it helped build their confidence
Emotional/Resilience		77% Agreed or Strongly Agreed it helped them cope emotionally & build Resilience
Reduce Stress		67% Agreed or Strongly Agreed it helped reduce stress
Reduce Isolation		77% Agreed or Strongly Agreed that it helped reduce isolation
Peer Support		92% Agreed or Strongly Agreed it provided Peer Support

Southern Federation ECHO Network COVID-19 Evaluation Findings


Background & Aim: Updating GPs on the Covid 19 disease. Improving communication and understanding between primary and secondary care services in the Southern Trust area and thereby improving pathways and appropriate triaging of patients.


 **19 ECHO Sessions**


 **On average 64 participated**


 **27 Education Presentations**

Benefits of ECHO participation during the Pandemic

 **93% Agreed or Strongly Agreed that ECHO helped to support the adaptation of their practice during the COVID pandemic**






 **95% Agreed or Strongly Agreed that ECHO supported their Quality of Practice & Care to patients/services during the pandemic**

 **100% Agreed that ECHO helped improve their confidence in keeping up-to-date with evolving guidelines, processes and changes to practice during the Pandemic**

 **95% Agreed that ECHO was either Very or Extremely Helpful compared to other online and virtual approaches to learning that they may have encountered during the course of the pandemic**

..... Evaluation Findings

Did participating in the ECHO network support your personal/professional wellbeing during COVID pandemic?

Confidence Building		95% Agreed or Strongly Agreed it helped build their confidence
Emotional/Resilience		86% Agreed or Strongly Agreed it helped them cope emotionally & build Resilience
Reduce Stress		72% Agreed or Strongly Agreed it helped reduce stress
Reduce Isolation		88% Agreed or Strongly Agreed that it helped reduce isolation
Peer Support		91% Agreed or Strongly Agreed it provided Peer Support

SWAH "Minding the Gap" ECHO Network COVID-19 Evaluation Findings

Background & Aim: Connecting Primary & Secondary care online for CPD, peer support & opportunities to strengthen professional trust and understanding.

To discuss and implement the changing Guidelines and Procedures advised, due to the Covid-19 Pandemic.



26 C-19 ECHO Sessions



40 participants on average



23 Education Presentations

Benefits of ECHO participation during the Pandemic



81% Agreed or Strongly Agreed that ECHO helped to support the adaptation of their practice during the COVID pandemic



88% Agreed or Strongly Agreed that ECHO supported their Quality of Practice & Care to patients/services



81% Agreed that ECHO helped improve their confidence in keeping up-to-date with evolving guidelines, processes and changes to practice during the Pandemic



88% Agreed that ECHO was either Very or Extremely Helpful compared to other online and virtual approaches to learning that they may have encountered during the course of the pandemic

Evaluation Findings

Did participating in the ECHO network support your personal/professional wellbeing during COVID pandemic?

Confidence Building		81% Agreed or Strongly Agreed it helped build their confidence
Emotional/Resilience		81% Agreed or Strongly Agreed it helped them cope emotionally & build Resilience
Reduce Stress		69% Agreed or Strongly Agreed it helped reduce stress
Reduce Isolation		81% Agreed or Strongly Agreed that it helped reduce isolation
Peer Support		81% Agreed or Strongly Agreed it provided Peer Support

Working Safely Through Rebuild ECHO Network

Background & Aim: Committed to Working Safely Together Through Rebuild, to protect patients, staff and their families as we begin to open our facilities & rebuild our services.

Supporting & Educating staff in each facility about working safely together through Covid to ensure our commitment to safety remains a priority.



10 ECHO sessions



61 Average Participants



17 Education Presentations

Evaluation findings



95% Agreed or Strongly Agreed that participation in ECHO has enhanced their knowledge of service initiatives across other teams.



64% of participants have attended 7+ ECHO Sessions.



95% of participants agreed the topics delivered were relevant to their role.



100% rated the ECHO Education Presentations as High to Very High Quality.



79% of participants agreed they have shared ECHO learning with other members of staff or service.



82% of participants Agreed or Strongly Agreed that participation in ECHO helped them feel more supported in their role.



95% would recommend ECHO as a useful learning tool to others.




95% of participants would like to participate in this Network again.

Feedback

"Sharing of practices/Risk Managements & Managing Services during Covid & moving out of Covid. Excellent examples of good/safe practice & shared/Networking"

"Focus on preventative measures related to safeguarding has being applied across every aspect of care delivery and streamlined to enable a safe and effective system"

Atrial Fibrillation ECHO Network COVID-19 Evaluation Findings


Background & Aim: To improve knowledge and confidence in the management of patients with AF and to improve collaboration across sectors. To help participants feel more supported through connecting with peers and secondary care colleagues during the Pandemic.
 Improved management of patients with AF.
 A community of practice for AF is established.
 Service Changes in AF Care.



10 ECHO sessions



16 participants on average



11 Education Presentations

Benefits of ECHO participation during the Pandemic



69% Agreed or Strongly Agreed that ECHO helped to support the adaptation of their practice during the COVID pandemic



77% Agreed or Strongly Agreed that ECHO supported their Quality of Practice & Care to patients/services




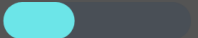



92% Agreed that ECHO helped improve their confidence in keeping up-to-date with evolving guidelines, processes and changes to practice during the Pandemic



93% Agreed that ECHO was either Very or Extremely Helpful compared to other online and virtual approaches to learning that they may have encountered during the course of the pandemic

..... Evaluation Findings

Did participating in the ECHO network support your personal/professional wellbeing during COVID pandemic?

Confidence Building		69% Agreed or Strongly Agreed it helped build their confidence
Emotional/Resilience		38% Agreed or Strongly Agreed it helped them cope emotionally & build Resilience
Reduce Stress		31% Agreed or Strongly Agreed it helped reduce stress
Reduce Isolation		54% Agreed or Strongly Agreed that it helped reduce isolation
Peer Support		77% Agreed or Strongly Agreed it provided Peer Support