

Pathfinders ECHO Network



Background & Aim:

This ECHO Network aims to cultivate a shared understanding to support the development of an integrated population health care plan for Fermanagh and Tyrone.



5 ECHO sessions



24 Average Participants



6 Education Presentations

Evaluation findings



90% Agreed or Strongly Agreed that participation in ECHO has enhanced their knowledge of service initiatives across other teams.



60% of participants have attended 1-4 ECHO Sessions.



100% of participants agreed the topics delivered were relevant to their role.



95% rated the ECHO Education Presentations as High to Very High Quality.



50% of participants agreed they have shared ECHO learning with other members of staff.



95% Agreed or Strongly Agreed that Participation in Project ECHO has improved their understanding of Integrated Care.



95% would recommend ECHO as a useful learning tool to others.



100% of participants would like to participate in this Network again.

Feedback

" Awareness of the challenges of domiciliary care workers has helped me in negotiation of discharge process."

"Realising how many different initiatives and groups are striving to impact community integration and look after people with multimorbidities has been eye opening."

Positive Behaviour Support Project ECHO Network - YR 2 Final



Background: To increase knowledge & skills, for staff working with individuals with behaviours that challenge.
Develop a community of practice for PBS.



Aims: Improved Knowledge, Skills, Confidence & Competence in PBS Staff.
Evidence of practice leaders emerging in PBS.
Networking and peer support for staff implementing PBS practice.
Improved outcomes for people with learning disabilities.



11 ECHO sessions



32 Average Participants



7 Case Presentations

Evaluation findings



86% of participants have been able to apply learning from the ECHO sessions to their practice.



63% of participants have attended 1-6 ECHO Sessions.



94% of participants agreed the topics delivered were relevant to their role.



94% rated the ECHO Education Presentations as High to Very High Quality.



71% of participants agreed they have shared ECHO learning with other members of staff or service.



74% of participants Agreed or Strongly Agreed that participation in ECHO helped them feel more supported in their role.



94% would recommend ECHO as a useful learning tool to others.



76% of participants agreed that attending ECHO has increased their knowledge of service initiatives across other teams & services.




83% of participants agreed or Strongly Agreed that ECHO had enhanced their knowledge of PBS.



94% of participants would like to participate in this Network again.

MOIC iSymphy ECHO Network

 **Background & Aim:** To provide peer support and shared learning environment for the 10.5 appointed iSymphy pharmacists. Through the project, training will be delivered to pharmacist and other medical professionals to undertake 15,000 structured polypharmacy reviews, which fits in to the overall clinical area of medicines optimisation.



8 ECHO sessions



16 Average Participants



9 Education Presentations

Evaluation findings



33% Agreed or Strongly Agreed that participation in ECHO has enhanced their knowledge of service initiatives across other teams.



67% of participants have attended 7+ ECHO Sessions.



83% of participants agreed the topics delivered were relevant to their role.



100% rated the ECHO Education Presentations as High to Very High Quality.



50% of participants agreed they have shared ECHO learning with other members of staff or service.



83% of participants Agreed or Strongly Agreed that participation in ECHO helped them feel more supported in their role.



95% would recommend ECHO as a useful learning tool to others.



83% of participants would like to participate in this Network again.

Feedback

"Having ECHO during a time when face to face contact was not possible was invaluable."

C-19 Community Pharmacy Project ECHO Network Final Survey

 **Background & Aim: To discuss the changing Guidelines and Procedures due to the Covid-19 Pandemic and Brexit.**

Provide knowledge and support to colleagues and peers in the sector.



9 ECHO sessions



188 Average Participants



15 Education Presentations

Evaluation findings



95% of participants have been able to apply learning from the ECHO session to their practice



75% of participants have attended 1-4 ECHO sessions



96% agreed the Quality of the Education was High to Very High



91% Agreed or Strongly Agreed that Case Based learning as the focus for discussion is an impactful way of learning.



89% agreed or strongly agreed that the topics covered in the ECHO sessions were relevant to their role.



97% would recommend ECHO as a useful learning tool to others.



82% of participants agreed they have shared ECHO learning with other members of staff or service.



99% of participants would like to participate in this Network again.

..... Impacts on practice

"We can not wait for the ECHO session knowing that we can iron out any issues, resolve any queries, or just better understand pharmacies' viewpoint on a service before rolling out our communications on a service."

"The videos were the basis for my next steps in setting up the pharmacy to deliver services. I'd watch the video then work out with the team how to make it work eg vaccination clinics"

mPower ECHO Network - Year 2

 **Background & Aim: A community of practice for mPower which encourages learning and collaboration across sectors & sites is established.**

Increased knowledge of service provision and how to overcome any challenges.

Shared understanding of what is good practice in relation to mPower priority area.


Development of standards of what is good practice.

 **5 ECHO sessions**

 **33 Average Participants**

 **11 Education Presentations**

Evaluation findings


 **92% Agreed or Strongly Agreed that participation in ECHO has enhanced their knowledge of service initiatives across other teams.**

 **67% of participants have attended 5 ECHO Sessions.**


 **92% of participants agreed the topics delivered were relevant to their role.**

 **100% rated the Quality of ECHO Sessions as High to Very High.**

 **61% of participants agreed they have shared ECHO learning with other members of staff or service.**

 **71% of participants Agreed or Strongly Agreed that participation in ECHO helped them feel more supported in their role.**

 **100% would recommend ECHO as a useful learning tool to others.**

 **96% Agreed that Case Based Learning as a focus for discussion is an impactful way of learning.**

Feedback

"There is so much activity happening it's hard to keep track of it all and ECHO sessions have helped me have a better overall understanding of it"

"I definitely feel that ECHO participation has been an excellent way to learn about initiatives and other ways of working across the board, and to be able bring ideas together."

NISCC ECHO Network - YR3



Background: To establish a shared understanding of the role of Care at Home Managers & Supervisors and their staff.



Aim: Clear definition of the remit of Care at Home is established. Improved leadership for Care at Home senior staff.



9 ECHO sessions



34 participants on average



21 Education Presentations

What benefits were reported?



97% agreed the Quality of the Education was High to Very High



70% of participants have attended 1-4 ECHO sessions



100% of participants agreed the topics delivered were relevant to their role.



97% would recommend ECHO as a useful learning tool to others.



97% of participants Agreed or Strongly Agreed that participation in ECHO helped them feel more supported in their role.



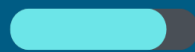
97% of participants would like to participate in this Network again.

Objectives/Benchmarks

Progress



90% To establish a shared understanding of the remit for the provision of Care at Home, in- line with key legislation & policy directives



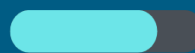
83% Provide a source of peer support by sharing challenges/issues and participant experience to resolve.



79% To promote engagement and effective participation.



80% To establish a shared understanding of the role of Care at Home Managers & Supervisors and their staff.



76% Improve knowledge of Care at Home Managers and Supervisors in areas agreed at Curriculum and Planning.

Working Safely Through Rebuild ECHO Network

Background & Aim: Committed to Working Safely Together Through Rebuild, to protect patients, staff and their families as we begin to open our facilities & rebuild our services.

Supporting & Educating staff in each facility about working safely together through Covid to ensure our commitment to safety remains a priority.



10 ECHO sessions



61 Average Participants



17 Education Presentations

Evaluation findings



95% Agreed or Strongly Agreed that participation in ECHO has enhanced their knowledge of service initiatives across other teams.



64% of participants have attended 7+ ECHO Sessions.



95% of participants agreed the topics delivered were relevant to their role.



100% rated the ECHO Education Presentations as High to Very High Quality.



79% of participants agreed they have shared ECHO learning with other members of staff or service.



82% of participants Agreed or Strongly Agreed that participation in ECHO helped them feel more supported in their role.



95% would recommend ECHO as a useful learning tool to others.



95% of participants would like to participate in this Network again.

Feedback

"Sharing of practices/Risk Managements & Managing Services during Covid & moving out of Covid. Excellent examples of good/safe practice & shared/Networking"

"Focus on preventative measures related to safeguarding has being applied across every aspect of care delivery and streamlined to enable a safe and effective system"

RCGP Post Covid ECHO Network

Background & Aim: To provide GPs with access to a range of specialists with expertise in managing patients with Long Covid, as well as to peers in order that the network can learn from both up to date evidence as well as share from the practical experience of managing patients in General Practice.



7 ECHO sessions



49 Average Participants



4 Case Studies / 5 Education Presentations

Evaluation findings



81% Agreed or Strongly Agreed that participation in ECHO has enhanced their knowledge of service initiatives across other teams.



77% of participants have attended 3+ ECHO Sessions.



94% of participants agreed the topics delivered were relevant to their role.



94% rated the ECHO Sessions as High to Very High Quality.



66% of participants agreed they have shared ECHO learning with other members of staff or service.



81% of participants Agreed or Strongly Agreed that participation in ECHO helped them feel more supported in their role.



94% would recommend ECHO as a useful learning tool to others.



84% of participants would like to participate in this Network again. (Year 4)

Feedback

" It was helpful to have other examples of patient experience to enhance our own methodology of service design as well as reflecting back to Primary Care colleagues the importance of their role in patient recovery."

"I feel confident to manage long Covid & feel like I can make a difference with practical advice & suggestions."

Neighbourhood District Nurses ECHO Network - Year 2

☰ Background & Aim: To create a Community that provides knowledge and support to colleagues and peers in the Nursing Home Sector.



6 ECHO sessions



37 Average Participants



9 Education Presentations

Evaluation findings



78% Agreed or Strongly Agreed that participation in ECHO has enhanced their knowledge of service initiatives across other teams.



69% of participants have attended 3-6 ECHO Sessions.



100% of participants agreed the topics delivered were relevant to their role.



100% rated the Quality of ECHO Sessions as High to Very High.



77% of participants agreed they have shared ECHO learning with other members of staff or service.



100% of participants Agreed or Strongly Agreed that participation in ECHO helped them feel more supported in their role.



100% would recommend ECHO as a useful learning tool to others.



100% Agreed that Case Based Learning as a focus for discussion is an impactful way of learning.

Feedback

"ECHO has enabled me to provide evidence from other teams to support the implementation of the principles of NDN"

"As I progress with the roll out of NDN ethos across the DN teams the ECHO Moodle site is a brilliant resource where everything is in the one place."

Care Homes West ECHO Network Final Survey

Background: The aim is to provide training, education, support and keep building on the network of shared experiences to Care Homes across the WHSCT without them having to leave their place of work or homes



8 ECHO sessions



20 participants on average



8 Education Presentations

What benefits were reported?



100% agreed the Quality of the Education was High to Very High



59% of participants have attended 5+ ECHO sessions



93% of participants agreed the topics delivered were relevant to their role.



100% would recommend ECHO as a useful learning tool to others.



96% of participants Agreed or Strongly Agreed that participation in ECHO helped them feel more supported in their role.



100% of participants would like to participate in this Network again.

Objectives Progress

Is Project ECHO helping you to achieve your Objectives:



93% To increase confidence in decision making in relation to the care of residents



93% To promote team building within each care home



92% To increase information sharing & problem solving between care homes and provide a source of peer support




89% To build trust between health and social care staff and care home staff



85% To provide ongoing support and education in particular as care homes guidance changes

Health Inequalities Lisburn- Final Survey

 **Background:** To bring people together to find solutions and work towards developing inequalities informed approach in the Lisburn area.
To work purposefully together, to understand and address, the unfair and avoidable differences in health and wellbeing, which are caused by factors* largely outside of a person's control, for the population of Lisburn.

 **9 ECHO sessions**

 **20 participants on average**


 **13 Education Presentations**

What benefits were reported?

 **100% agreed the Quality of the Education was High to Very High**

 **59% of participants have attended 5+ ECHO sessions**

 **100% of participants agreed the topics delivered were relevant to their role.**

 **100% would recommend ECHO as a useful learning tool to others.**


 **94% of participants Agreed or Strongly Agreed that participation in ECHO helped them feel more supported in their role.**

 **94% of participants would like to participate in this Network again.**

Objectives Progress

Is Project ECHO helping you to achieve your Objectives:

 **76%** To build stronger connections & partnership working between agencies working to reduce health inequalities in Lisburn.

 **76%** To create a network where the lived experience & client/user voice is heard.

 **82%** To share information on current services & identify gaps.

 **89%** To create a safe place to explore challenges together.

South Eastern Nursing Homes ECHO Network



Background & Aim: To enhance palliative and end of life care knowledge amongst nursing home staff and to improve nursing home staff's confidence to manage people with Palliative and End of Life needs .

To enhance nursing home staff's competence in management of people with Palliative and End of Life needs.

To provide a source of peer support to nursing managing people with Palliative and End of Life needs.



6 ECHO sessions



16 Average Participants



9 Education Presentations

Evaluation findings



100% Agreed that they have applied knowledge gained through the ECHO network & applied it their practice.



100% of participants have attended 3-6 ECHO Sessions.



83% of participants agreed the topics delivered were relevant to their role.



100% rated the ECHO Education Presentations as High to Very High Quality.



100% of participants agreed they have shared ECHO learning with other members of staff or service.



100% of participants Agreed or Strongly Agreed that participation in ECHO helped them feel more supported in their role.



100% would recommend ECHO as a useful learning tool to others.



100% of participants would like to participate in this Network again.




83% Agreed that reflecting back on their participation in this ECHO network, the most significant change was "the care they provide to patients"

Feedback

"Participating in ECHO sessions has increased my confidence in dealing with outbreaks, and risk assessing"

Mind The Gap - North ECHO Network

 **Background & Aim:** To support the ‘NO More Silos’ Project within the Western Health & Social Care Trust. The project has two elements, the most important being to reacquaint Network members within the Trust area and develop a fluid and organic interface. The second element includes introducing the “No More Silos” concept. This will allow key participants to explain new ways of working and pathways that can be used to make our systems run more effectively. An exploration and appreciation of clinical commitments and digital technologies that can assist.



8 ECHO sessions



11 Average Participants



12 Education Presentations

Evaluation findings



86% Agreed or Strongly Agreed that participation in ECHO has enhanced their knowledge of service initiatives across other teams.



71% of participants have attended 1-4 ECHO Sessions.



93% of participants agreed the topics delivered were relevant to their role.



100% rated the Quality of ECHO Sessions as High to Very High.



86% of participants agreed they have shared ECHO learning with other members of staff or service.



86% of participants Agreed or Strongly Agreed that participation in ECHO helped them feel more supported in their role.



100% would recommend ECHO as a useful learning tool to others.



86% Agreed that Case Based Learning as a focus for discussion is an impactful way of learning.



93% would like to continue participating in Project ECHO for another year.



86% of participants Agreed or Strongly Agreed that have applied knowledge gained through ECHO in to their practice.